

THE BRENTWOOD CONNECTION

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Pay-by-Phone



In accordance with the City Council's goal of "Delivering Excellent Customer Service," Utility Billing customers are provided a variety of methods to conveniently pay and maintain their utility accounts.

Utility Billing customers now have access to a new automated pay-by-phone system to pay their utility bill and to obtain account information. Pay-by-Phone is accessible 24 hours a day. Just call Utility Billing at 516-5415 and select option 1 to make a secure and immediate payment.

More Payment Options:

Utility Billing Online: Access account information and pay your bill through the City of Brentwood's Utility Billing Online webpage.

Automatic Payment: Sign up to have your utility bill automatically paid from a checking account or a credit/debit card. Once set up, your bill is automatically paid which assures on-time payment and helps avoid late charges.

Payment Drop Boxes: Drop off your payment at one of two convenient drop boxes:

- At City Hall (150 City Park Way)
- At the Brentwood Senior Center (the corner of Balfour and Griffith)

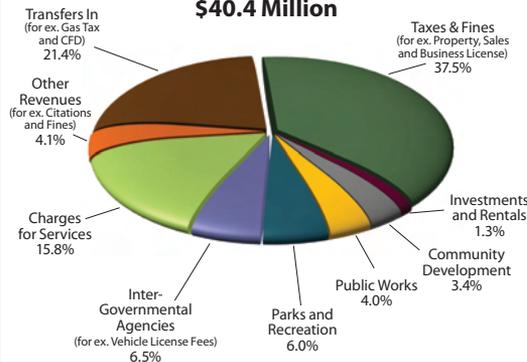
Additional information regarding Utility Billing services can be found at: <http://www.brentwoodca.gov/department/fi/financial/utility.cfm>

Operating Budget

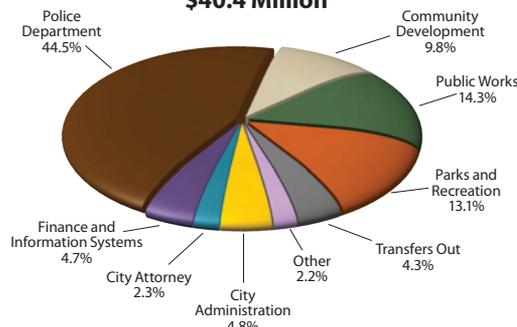
The City's 2013-14 Operating Budget allocates resources to fund all of the services provided by the City including police, parks and recreation, street maintenance and water, sewer, and garbage services.

For more information: Finance & Information Systems (925) 516-5460

General Fund Revenue by Source
\$40.4 Million



General Fund Expenditure by Department
\$40.4 Million



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150 City Park Way
Brentwood, CA 94513

Keep Storm Drains Clean

Storm drains flow into creeks and the Delta. Storm drain inlets located near homes, landscape areas, or gardens need to be kept clean in order to prevent waste from entering the storm drain system.



For more information: Public Works Wastewater Division (925) 516-6060

Fats, Oils, and Kitchen Grease

Fats, oils, and grease can cause significant problems in the sewer collection system. When oil and grease are poured down kitchen drains, it congeals inside sewer pipes, restricting water flow. Over time, the pipe will become so restricted that it can cause a sewer back-up. Please help prevent sewer back-ups by properly disposing of oil and grease in the garbage, not down the kitchen sink.

For more information: Public Works Wastewater Division (925) 516-6060

Leaf Bags

Free leaf bags are available to residents during the fall months. Please fill these bags with leaves only, and place the bags curbside on regular green-waste pickup days. Leaf bags can be picked up at the Payment Center inside City Hall, 150 City Park Way.



For more information: Public Works/Operations (925) 516-6000

Proper Disposal of Household Hazardous Wastes

Household hazardous wastes (“HHW”) are unused portions of chemicals and products used to clean and maintain homes, as well as pharmaceutical products. Improper disposal of HHW, such as throwing them away with household trash, dumping them in storm drains, sewer or septic systems, can endanger your health, the health of others, and the environment. By keeping HHW out of the landfills, it diverts items for recycling or for use as energy-saving fuel, reducing the cost of treatment of the chemical waste, and reducing the risk of contamination to water supplies and animal habitats. Proper disposal can also help prevent garbage collectors and landfill workers from being injured by exploding aerosol cans, splashed chemicals, or poisonous fumes created by mixed chemicals. Chemical reactions can also cause fires in garbage collection trucks.

For proper disposal, contact Delta Household Hazardous Waste Collection Facility, where residents can dispose of HHW free of charge, at (925) 756-1990 or www.ddsd.org.

For more information: Public Works Wastewater Division (925) 516-6060

Work Zone Safety

The City of Brentwood Public Works Department would like to remind residents to stay safe while traveling through maintenance and construction work zones. Motorists can make trips safer for residents and City workers by remembering the following work zone safety tips:

- Do not speed in work zones and obey the posted speed limits.
- Stay alert! Expect the unexpected.
- Watch for workers and drive with caution.
- Don't change lanes unnecessarily.
- Be especially alert at night while driving in work zones.
- Expect delays, especially during peak travel times.
- Allow ample space between you and the car in front of you.
- Anticipate lane shifts, and merge when directed to do so.
- Be patient!

For more information on City road conditions, please visit the City website at www.brentwoodca.gov/departments/pw/engineering/roadconditions/index.cfm

Sand Bags

In preparation for the rainy season, the City of Brentwood Public Works Department has sand bags available for Brentwood residents. Residents may pick up sand bags from the Public Works Corporation Yard located at 2201 Elkins Way, Monday–Friday, between the hours of 7 a.m.–3:30 p.m. Limit: 10 bags per household. Residents may also report flooding to the Public Works Department.

For more information: Public Works/Operations (925) 516-6000

Report It! – A Free Smartphone Application for City Work Requests

Have you seen a City maintenance-related issue, i.e., water leaks, potholes, graffiti, weed abatement, non-functioning streetlights, etc., that should be reported? Submit a work request via a smartphone. A free smartphone application is available for Android, Blackberry, iPhone, and



Windows 7 users. To download the application, search the respective application store by typing “Brentwood Report It” and click “Download.”

Residents can attach a photo, audio or video file when submitting a request.

For more information: Public Works/Operations (925) 516-6000

Change Your Clocks, Check Your Sprinklers

Save Our Water, the state’s largest water conservation program, recommends using Daylight Saving Time, Sunday, November 3, as a reminder to check sprinkler systems. Most people use more water outdoors than indoors, and sprinkler systems are the biggest reason. Stopping leaks and setting sprinkler timers correctly will save water and protect lawns and plants from the damage caused by overwatering. The following are some steps for checking your sprinkler system:

Replace the battery, if there is one, in the sprinkler timer and reset the sprinkler timer, if needed, to adjust for Daylight Saving Time.

Check the timer settings to determine the number of days and minutes the system is watering the lawn and gardens. Compare these times with the recommendations of local water agencies to determine if the sprinkler system is overwatering landscape or not providing sufficient water for plants to thrive.

Take advantage of the lower evaporation rates when temperatures are cooler by



watering in the early morning or in the evening. Watering during the cooler parts of the day can save 25 gallons each time you water.

Run the sprinkler system to ensure that all the sprinkler heads are working and spraying the lawn—not the house, sidewalk, driveway, or street. Resetting the sprinkler heads to deliver the water where it is needed can save 12- to-15 gallons each watering cycle.

Look for perpetually damp spots in the yard or places where water pools, because these could be a sign of a leak in the sprinkler system.

If a leak is suspected, check the water meter before and after a two-hour period when no water is being used. If the meter does not read exactly the same, a leak is likely the cause for the change.

Small changes can make a big difference when it comes to outdoor watering and landscape maintenance practices.

For more ideas on saving water, please visit www.saveourh2o.org.

Under Construction

Capital Improvement Projects:

- Solid Waste Transfer Station at the City Corporation Yard: Currently under construction. Estimated completion: Winter 2013
- Fiber Optic Link Phase II from Civic Center to the Aquatic/Senior Center under construction. Estimated completion: Spring 2014
- PG&E Line 114: 24” gas line replacement project on Fairview Avenue is currently under construction. Estimated completion: Winter 2013
- PG&E Line: 4” gas line replacement project on St. Andrews Drive is currently under construction. Estimated completion: Winter 2013

Developer Projects:

- The Developer of Prewett Ranch (north of Grant St. and west of Brentwood Blvd.) is currently installing underground utilities and will be paving streets late fall for Unit 6. Estimated completion: Spring 2014
- The Developer of Amber Park (east of Empire Ave. and north of Grant St.) is currently grading and installing underground utilities and will be paving streets late Fall for Phase III. Estimated completion: Winter 2014
- The Developer of Mission Grove (south of Balfour Rd. west of Union Pacific Railroad) is expected to begin construction Spring 2014. Estimated completion: Fall 2014
- The Developer of Barrington (along Garin Parkway south of Sunset Rd.) is expected to begin construction Winter 2013: Estimated completion: Winter 2014
- The Developer of Steeplechase (west of O’Hara and north of Lone Tree Way) has started construction. Estimated completion: Winter 2014
- The Developer of Magnolia (west of Brentwood Blvd. and south of Marsh Creek) is expected to begin construction Spring 2014. Estimated completion Winter 2014

Regional Transportation Projects:

- State Route 4/Sand Creek Road interchange and widening from Lone Tree Way to just south of San Jose Ave. is currently open and a second bridge at this interchange is under construction. Estimated completion: Summer 2014

For more information: Public Works/Engineering (925) 516-5420



City of Brentwood
150 City Park Way
Brentwood, CA 94513

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Christmas Tree Lighting Ceremony

This year's Annual Christmas Tree Lighting Ceremony will once again be held in City Park. This year's celebration will take place on Friday, December 6, 2013. Festivities will start at 6 p.m. and include music, singing, a visit from Santa, and light refreshments, followed at 7 p.m. by the official lighting of the



Christmas tree. This "holiday happening" is sponsored by the City of Brentwood, and the Brentwood Advisory Neighborhood Committee (BANC).

**For more information:
Parks & Recreation (925) 516-5444**

Christmas Tree Disposal

The City of Brentwood recommends disposing of Christmas trees in one of the following ways: 1) Local organizations that collect Christmas trees for recycling. For more information, call (925) 634-7933; 2) Unflocked trees may also be recycled after removing all decorations, cutting the tree into sections of three feet or less, and placing the cuttings in the green waste cart for collection; or 3) The City will pick up flocked or uncut trees for a fee. The fee for pickup will be based on the tree size and will be reflected on your utility bill.

For more information: Public Works Solid Waste Division (925) 516-6090

A Letter from Santa

Thrill your special little "believers" with a personal little letter from the "North Pole." Letters vary and may cover topics such as weather conditions, reindeer health, Mrs. Claus and the elves keeping Santa on track, and the spirit of Christmas. Every effort is made to not duplicate letters mailed to the same residence. Registration and \$6 fee required no later than Friday, December 13, 2013.



For more information: Parks & Recreation (925) 516-5444

City Council, City Staff

City Council:

- Robert Taylor, *Mayor*
- Joel R. Bryant, *Vice Mayor*
- Steve Barr, *Council Member*
- Gene Clare, *Council Member*
- Erick Stonebarger, *Council Member*

City Administration:

- City Manager – Paul Eldredge
- Assistant City Manager – Karen Chew
- City Attorney – Damien Brower
- City Clerk – Margaret Wimberly

Community Development

– Casey McCann, *Director*

Finance & Information Systems

– Pam Ehler, *Director*

Parks & Recreation

– Craig Bronzan, *Director*

Police

– Mark Evenson, *Chief of Police*

Public Works

– Bailey Grewal, *Director/City Engineer*

Please refer to our website for City Council, City Meetings and City Phone Numbers ■ City General Phone: 516-5400 ■ City Hearing Impaired: 516-5409

www.brentwoodca.gov